

# Kent Learning Disability Partnership

## Board Accessibility Statement

This accessibility statement applies to [www.kentldpb.org.uk](http://www.kentldpb.org.uk), run by Kent County Council.

The content on this website is designed for everyone to find, read, and understand. It is compatible with assistive technologies and developed to meet the accessibility standards outlined in this statement.

### View the site your way

There are a number of customisation options for your browser and device that could help you use this website and other websites more effectively.

[AbilityNet](#) provide advice on making your device easier to use if you have a disability.

### Feedback and contact information

Please contact [makingadifference@kent.gov.uk](mailto:makingadifference@kent.gov.uk) if you have an accessibility query including:

- If you are experiencing issues with accessing information or using the website
- If you find an accessibility problem not listed on this statement
- If you have positive feedback on the accessibility considerations made.

When you contact us there is a process in place that will acknowledge your contact, tell you who is dealing with it and give you a timescale by which you can expect a reply.

### Alternative formats

If you need information in an alternative format, such as braille or a language other than English:

- Email: [alternativeformats@kent.gov.uk](mailto:alternativeformats@kent.gov.uk)
- Call: 03000 421 553

An English-speaker will take details of what you need and arrange a translation or interpreting service for you.

We may not be able to meet your requirements immediately, but we will try to provide an interpreter (or translation service) to help you as quickly as possible.

### Complaints process

Once you have reported a problem with our website or asked for an alternative format, but you are not happy with our response, you can use our [complaints process](#) to register your difficulty. This helps us improve our systems.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Kent County Council is committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## Non-accessible content

We formally test the accessibility of key user journeys that represent the breadth of content across our website on a regular basis against [WCAG 2.1 AA standards](#).

If you find something that does not work that we missed, remember to contact [makingadifference@kent.gov.uk](mailto:makingadifference@kent.gov.uk)

The content listed below is non-accessible for the following reason(s):

### Non-compliance with the accessibility regulations

This section covers issues that we need to fix and are working to do so.

### Disproportionate burden

### Content that's not within the scope of the accessibility regulations

This section covers issues that we do not need to fix right now.

### Third-Party Content

Our website contains third-party content. We do not have control over and are not responsible for the accessibility of this content, but we make best endeavours to work with the 3<sup>rd</sup> party to improve its accessibility. This may include:

- Links to non-KCC websites.
- Content or functionality on our website that we do not control, develop, or fund.
- Content hosted on other websites, such as social media sites.

## Preparation of this accessibility statement

This statement was prepared on 22 July 2022.

This website is awaiting testing by Kent County Council.